IUPUC OFFICE OF STUDENT FINANCIAL SERVICES

While we understand that there are a lot of uncertainties right now, please know that the **IUPUC Office of Student Financial Services** is working hard to ensure that your questions are answered and your Financial Aid will be processed with minimal delay.

Since IUPUC students will be doing coursework online and won't be on campus, what do I do about my Financial Aid?
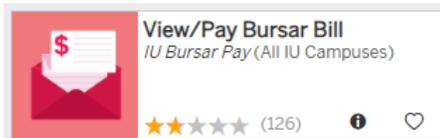
If you have a question, please email us at financialaid@iupuc.edu. Not to brag, but we're really pretty good at answering people's emails quickly! 😊

On my "To Do" list, I've been asked to submit paperwork. How do I do that since I can't take it to the campus?

- If you are asked for paperwork, that likely means you've been chosen by the Federal Government for "**Verification**."

- Nothing's wrong – it just means that the Federal Government is checking to make sure the right people are getting the right amount of Financial Aid (grants, loans, and so on).

- **All paperwork can be submitted at this secure portal: https://go.iu.edu/FAsecure** (Either scan or take a photo of the paperwork to upload to the portal.)

- The sooner you submit your paperwork, the sooner your financial aid can be processed!

- If you are asked to submit a tax return, we really only need the pages that say 1040 at the top (usually there are 2 pages). ALSO – these need a **physical signature** on them. Since most of us submit our tax returns electronically, we don't typically sign and date them. So…please make sure these are signed.

- Periodically check your "To Do" list to see if you need to submit additional documentation.

How am I supposed to pay for my bill?

It's easy to pay your bill online. Go to www.One.IU.edu and search/click on the "View/Pay Bursar Bill" icon.

You are able to pay with an e-check (and there's no processing fee !!!) or with a debit/credit card.

REMEMBER: Before signing up for Summer/Fall classes, your account balance must be below $200.

And finally…don't forget to fill out your FAFSA!

For those who are 21st Century Scholars or receive Frank O'Bannon Funds from the State of Indiana, the **deadline to complete the FAFSA is April 15**!